

Family Centered Services of Alaska Client Bill of Rights

1. The right to confidential treatment of all information pertaining to you.
2. The right to privacy.
3. The right of freedom from:
 - a. Physical or emotional abuse
 - b. Misuse of your money or property
 - c. Sexual abuse including verbal or physical gestures that reference sexual acts, sexuality that implies you as the subject.
 - d. Taking advantage of you for money
 - e. Retaliation
 - f. Humiliation
 - g. Neglect
4. The right of access to and the release of information pertinent to you in a sufficient time to help your decision making regarding your treatment.
5. The right to actively participate in treatment team meetings.
6. The right to informed consent, informed refusal, and/or expression of choice regarding:
 - a. Services delivery
 - b. Release of information
 - c. Concurrent services
 - d. Members of treatment team as allowed by state regulations.
 - e. Involvement in research projects.
7. The right to be referred to legal services for appropriate representation.
8. The right to access self-help and advocacy support services.
9. The right to adherence to research guidelines and ethics when involved in research.
10. Investigation and resolution of alleged violation of your rights. (See Client grievance Procedure)

If you have questions or feel your rights have been violated you can contact the FCSA Quality Assurance Director by calling 907-474-0890 or by writing to FCSA Quality Assurance Director, 620 5th Avenue, Fairbanks Alaska 99707

Your health care services will not be affected by any complaint made to the FCSA Quality Assurance Director.